

Claudette Ngai

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Greater Los Angeles Area

EXPERIENCE

Product Designer | Hulu

October 2020 - Present | Los Angeles, CA

I am the design lead for all internal and externally facing content management tools.

Product Design Lead | Solver, Inc.

February 2019 - September 2020 | Los Angeles, CA

I lead teams in Norway and LA designing Solver's enterprise financial application.

Created a new visual and interaction design system.

Created design deliverables for new features and executed current feature optimizations. (Flows, IA, wireframes, mockups, prototypes etc.)

Conducted user interviews, held focus groups, and usability testing.

Lead meetings and presented to business stakeholders, and worked with product and development teams.

Product Designer | Disney Parks and Resorts Digital

October 2017 - November 2018 | Glendale, CA

Designed cross-platform product experiences for various digital products including the native apps and websites for Walt Disney World, Disneyland and Disney Cruise Line.

Created prototypes, user flows, wireframes, and mockups for both executive demos and production.

Conducted A/B, multi-variate, and rapid user tests.

Product Designer | Hundy

May 2016 - October 2017 | SF Bay Area, CA

Designed and launched a networking and money-lending mobile app for a FinTech startup.

Conducted user interviews and market research.

Created user flows, defined information architecture, wireframed and delivered final mockups and prototypes to developers.

Product Designer | Found Eats

September 2014 - December 2015 | San Francisco, CA

Designed the vendor-facing website for an ecommerce selling artisanal foods.

EDUCATION

University of California, Berkeley

Bachelor of Arts, Cognitive Science

SKILLS

Design

User Research
Information Architecture
User Flows
Wireframing
Mockups
Prototyping
Rapid Usability Testing
A/B Testing

Development

HTML
CSS / Sass
Javascript

Other

Product Management

TOOLSET

Figma | Sketch | Invision |
Illustrator | Axure | Principle

Git/Github | Xcode | Zurb
Foundation

Mixpanel | Google Analytics |
Appsee | JIRA | Confluence